



For Immediate Release

May 29, 2008

For TDI, Inc.:

Kevin Kraft
Executive Vice President
480-473-4460
Kevin.Kraft@TDirect.com

For Iwatsu:

Don Gant
VP Channel Marketing/Bus Dev.
972-929-0242
dgant@iwatsu.com

TDI Announces New Partnership with Iwatsu
Iwatsu Offers Customers TDI's Comprehensive Customer Management Products

Scottsdale, AZ – May 29, 2008: TDI, a leading provider of revenue-accelerating solutions for the contact center industry, today announced a formal partnership with Iwatsu Voice Networks. Iwatsu is now certified to sell TDI's complete product suite through their international dealer network. TDI's products, Liberation® and Encore™, are certified on Iwatsu's communication platform.

"We are excited to partner with TDI," said Don Gant, VP Channel Marketing and Business Development at Iwatsu. "We are using Encore internally to further train and develop our dealers and improve the quality and performance of our customer support teams. In addition, we think our dealers' customers will benefit from a comprehensive application suite that is proven to increase sales, customer care, and workforce development."

"Iwatsu has a very loyal reseller network that is constantly looking for new opportunities to further develop their customers' businesses," said Kevin Kraft, Executive Vice President at TDI. "We are happy that Iwatsu has recognized the impact our products can have in dramatically improving the revenues and workforce development needs of its customer base."

About TDI, Inc.

TDI is the developer of Liberation® and Encore™, a proven technology platform that helps companies increase revenues and develop their workforce. Liberation manages a contact center's entire sales workflow process, including campaign design and management, and agent effectiveness via an agent desktop; industry templates for ease of integration and operation, and performance management and reporting of results and trends. The Encore Suite maximizes the productivity of a contact center's workforce via integrated voice and screen recording, quality management, coaching, and its Portfolio™ reporting and distribution package. For more information, contact TDI at 480-473-4460 or visit www.tdirect.com.

About Iwatsu Voice Networks

Iwatsu Voice Networks (IVN) provides leading edge business communications solutions to small and medium sized business (SMB). The Iwatsu Enterprise Suite provides cost effective call processing, unified communications, speech recognition, call reporting, in-building wireless, campus networking and text-to-speech applications that are typically used by Fortune 1000 companies. IVN is a subsidiary company of Tokyo-based Iwatsu Electric, a 70-year industry leader and pioneer of many firsts in the telecommunications industry, doing business in North America through over 250 authorized business partners. For more information, contact IVN at 800-866-6342 or visit www.iwatsu.com.